



# DRIVEWAY SERVICE CONTRACT

## 2023-2024

# SNOW REMOVAL SOLUTIONS

NAME: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

HOME PH: \_\_\_\_\_ CELL PH: \_\_\_\_\_

FAX: \_\_\_\_\_ EMAIL: \_\_\_\_\_

PROPERTY ADDRESS: \_\_\_\_\_

**OWNER or RENTER/SKI LEASE** (Please circle one) **FULL TIME, PART TIME or VACATION RENTAL** (Please circle one)

AREA TO BE CLEARED NOTES: \_\_\_\_\_

*For diagrams and additional specifications of the area to be cleared, please attach a separate sheet if needed.*

## Payment .....

**GOLD PACKAGE - \$800**

**20 PLOWS INCLUDED**

AFTER 20 PLOWS IT'S \$25 A PLOW FOR EACH TIME WE PLOW AFTER 20.

**PLATINUM PACKAGE**

**\$1000 UNLIMITED PLOWS**

NOV. 1ST, 2023 - APRIL 15TH, 2024

**BERM SERVICE - \$500** **BERM ONLY**

BERM ARE CLEARED ON TRIGGERED PLOW DAYS. MEANING: If the town randomly plows a street & makes a berm, we will get it on our next regular plow shift

Please review our complete TERMS & CONDITIONS (back of contract).

ACCEPTING:    

PLEASE PRINT CLEARLY **Credit Card Info**

CARDHOLDER NAME (as it appears on the card): \_\_\_\_\_

CARDHOLDER SIGNATURE: \_\_\_\_\_ CHARGE AMOUNT \$ \_\_\_\_\_

CREDIT CARD NUMBER: \_\_\_\_\_ EXP: \_\_\_\_\_ CVV<sub>2</sub> CODE: \_\_\_\_\_

(Last 3 digits on back of card)

CREDIT CARD BILLING ADDRESS: \_\_\_\_\_

☐ CREDIT CARD BILLING ADDRESS SAME AS MAILING ADDRESS

## Terms Acceptance .....

I ACCEPT the contract terms and conditions stated within (see back of contract). In the event of any action which commences for enforcement or interpretation of this contract or any party's rights or obligations thereto or arising out of snow removal services provided by SNOW REMOVAL SOLUTIONS, the prevailing party shall be entitled to his/her reasonable attorney's fees and cost of action.

**REFUND POLICY:** No REFUNDS will be given for any reason after the First Plow with the exception of a property being sold at which time contract will be Initial Pro-rated \$200 per plow. SNOW REMOVAL SOLUTIONS RESERVES THE RIGHT TO CANCEL OR REMOVE SERVICE AT ANYTIME FOR ANY REASONABLE CAUSE.

AUTHORIZED SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

APPROVED BY:  \_\_\_\_\_

Please return signed original contract with check/credit card payment information.

**PLEASE KEEP A COPY FOR YOUR RECORDS**

☐ **SIGN ME UP!** PLEASE SIGN ME UP FOR A SEALING QUOTE IN THE SPRING.

P.O. Box 1676, Truckee, CA 96160 • **530.587.5294**  
SRContracts@icloud.com • **www.SnowRemovalSolutions.com**

# Terms & Conditions

Snow season begins November 1<sup>st</sup> through April 15<sup>th</sup>. Service will commence upon receipt of acceptance and payment in full. Snow Removal Solutions reserves the right to cancel or remove service at anytime for any reasonable cause.

Service address must be posted and clearly visible. Snow stakes will be provided free of charge by Snow Removal Solutions.

Objects such as vehicles, snow toys, lumber, firewood, rebar, phone books, garbage cans/lids, etc, must not obstruct or delay snow removal operation. The operator is unable to notify the customer of obstructions on route. The operator will remove as much snow as possible around the obstruction and return on the next route.

Customer is responsible for keeping the service area clear throughout the season. Snow Removal Solutions and its employees assume no liability and will not be responsible for damage, clean up, or replacement of any object left within the service area that was damaged, destroyed, scattered, or moved by our equipment.

Storage of removed snow from the service area will be on the premises. If there is no room or the storage area is full, customer will be notified. Customer is responsible for obtaining written permission to store snow at an off site location. Snow Removal Solutions requires written documentation prior to such request. Additional charges will apply for the removal of snow to an off site location.

Areas near vehicles, buildings, garage doors, stairs, etc, will not be cleared closer than two feet, for safety purposes. Customer is responsible for removing the remaining snow.

Snow Removal Solutions will repair damages within the service area in which holes are created by our equipment during snow removal. Snow Removal Solutions will not be responsible for repair or pay for the repair of service areas that will not withstand normal snow removal operation and equipment. Areas that crush or fall apart due to water saturated base, thin base or asphalt, alligatoring, etc. are the customer's responsibility. Service areas may show chain marks, grooves, or gouges from the equipment due to normal snow removal operations.

Public roadway snow is removed by public agencies (Town of Truckee/Caltrans). Berms will be removed following completion of our route or the following day at our sole discretion. Every effort will be made to remove them in a timely manner given the town of Truckee roads are plowed.

Snow Removal Solutions reserves the right to determine routes, route start times, and will not guarantee a specific time of service. Season contract customers will be serviced on a route basis, once within a 24-hour period. Routes typically start after approximately 4 inches of new snow has accumulated on average throughout the subdivision. If the natural snowfall accumulation occurs in the afternoon, routes will typically begin after midnight.

## EXTREME SNOW CONDITIONS

**We will make every effort to provide timely service during extreme snow conditions. Routes may be delayed beyond the 24-hour period due to water density of snowfall, rapid snow accumulation, limited visibility, equipment breakdowns, impassable public roads/road closures, or heavy traffic conditions. Snow Removal Solutions will remain on route, however we may be delayed.**

Snow Removal Solutions will not be held liable for any damages when the area is serviced by a snow removal company other than Snow Removal Solutions.

Customer and property users will not hold Snow Removal Solutions and/or its employees responsible for any accidents that may occur on or around the service area before, during, or after snow removal not directly involving our equipment.

Special requests to remove snow in the service areas due to roof shedding, deck/roof shoveling, drifts, and removal of obstructions, including any requests for removal of blower pack by a loader, will be an additional charge of \$300.00.

## WILL CALL SERVICE

Snow Removal Solutions will try to accommodate all service time requests but cannot guarantee the exact time of service. Will call requests during storm routes will be placed on regular route. Will Call minimum fee is \$300.00 per service. An additional fee of \$300.00 will be charged if a second request is made after the area has been cleared at your requested time and additional snow has accumulated. Additional fees will incur for accumulation of 2 feet or more.

In the event the account becomes delinquent, the customer agrees to pay indebtedness of customer to Snow Removal Solutions. Customer will be required to prepay or pay at the time of service if the account becomes 30 days past due. Snow Removal Solutions reserves the right to refuse service to anyone that is 45 or more days delinquent, all costs of collection including reasonable accrued attorney fees and court costs incurred by Snow Removal Solutions in collecting delinquent. A \$25.00 fee will be charged on returned checks. Visa and Master Card payments will be charged on or after the date of service..

# SNOW REMOVAL SOLUTIONS TAHOE DONNER

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